



Claim Data Entry and Processing

Claim Processing is what **IMPACT** is all about. And there is no more intelligent and efficient claim system at work today. It provides the ability to enter claim data (up to 100 service lines per claim) into client-specific screens unique to their style of business for HCFA, UB92, Dental and Vision claims. Only data fields required for the transaction are displayed. What's more, all processing is done from a single database.

However, it is not necessary to enter claims manually, **IMPACT** supports EDI, OCR/OCI scanning systems and remote data capture. All are supported in **IMPACT**.

Intelligent Claim Processing

Just key what you see, and **IMPACT** does all the thinking. An operator picks the provider, and **IMPACT** picks the right network. Pick the right patient, and **IMPACT** picks the correct plan of benefits for that patient. Enter the procedure codes listed on the claim and **IMPACT** picks the right benefit codes. **IMPACT's** built-in intelligence makes it possible to employ less costly data entry personnel and deploy your claims examiners for more important tasks.

Unlimited Claim History

IMPACT supports a claim history database that is virtually unlimited. A current MCSI client retains over 5 million claims in its history database. Most clients keep about three to four years of history, enough to do adequate duplicate checking, research and member servicing. **IMPACT** utilities enable history purges and archives on a suitable schedule of your choosing.

Pre-certifications & Authorizations

Tracking claims against pre-certifications is an integral part of claim processing. **IMPACT** includes powerful tools for establishing and tracking pre-certification

and authorization of services and referrals to specialists in a gatekeeper environment. A wide range of criteria identifies authorized or referral activities such as...

- ✍ Patient and provider data
- ✍ Dates of service
- ✍ Diagnosis codes
- ✍ Revenue codes
- ✍ Procedure codes
- ✍ Other data filters

IMPACT automatically and accurately tracks and assigns authorizations and referrals to their respective claims, recognizing claims that fail certification or proper referral assignment when one is needed.

Rates and Pricing Schedules

IMPACT supports an extensive variety of rate tables. These include:

- ✍ U&C carve outs
- ✍ Flat rates
- ✍ Anesthesia
- ✍ Global- professional-technical
- ✍ ASC surgical centers
- ✍ Multiple surgeries
- ✍ Bilateral procedures
- ✍ HCPCS
- ✍ CPT4 & 2, 4, or 6 modifiers
- ✍ Vision pricing
- ✍ Client-specific configurations

Rates can be date specific, assigned to providers, modified by percentages, factored, assigned to clients, seasonally adjusted or fine-tuned using virtually any metric.

Let **IMPACT** provide the power to drive your claim processing enterprise.